

NEWS RELEASE

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CallParrot Business Call Recording for Cisco VoIP Networks

TelStrat passes Cisco Interoperability Testing for CallManager 4.2 and 5.1 VoIP Networks

Plano, Texas- July 16, 2007 – TelStrat, a global supplier of enterprise and carrier-class access communications equipment, today announced the CallParrot Business Call Recording system version 6.1 has successfully passed the Cisco-required interoperability testing for CallManager versions 4.2 and 5.1 and is listed on the Cisco web site at http://www.cisco.com/cgi-bin/ctdp/displayProfile.pl?PARTNER_ID=46668.

The CallParrot Business Call Recording system (www.TelStrat.com) integrates with the Cisco CallManager 4.2 and 5.1 VoIP networks – used in the contact center or general business deployments. CallParrot records conversations occurring on the private side of Cisco CallManager networks, delivering a truly integrated recording solution from the user’s perspective. Whether professionals use the same Cisco VoIP phone on a daily basis, or, benefit from Cisco Extension Mobility or other Cisco applications operating on the enterprise voice network, CallParrot provides continual, seamless integration fulfilling a wide variety of applications.

CallParrot Business Call Recording fulfills applications where call logging (recording 100% of total call volume), quality monitoring (recording a portion of the total call volume) and end user ‘on demand’ recording (ad hoc recording) is accomplished in a single software application for trunk-to-line and peer-to-peer recording of business calls. Along with voice recording, the CallParrot Business Call Recording system offers Agent Scoring and Reporting, Screen Capture for synchronized recording of desktop PC activity with the recorded conversation, Recorded Call Reporting, and much more.

“CallParrot has been integrated with another TDM and VoIP business solution for over seven years fulfilling liability and training applications primarily in the financial, healthcare, and regulatory business sectors” said Bob Cabala, Vice President, Enterprise Business Group, TelStrat. “Leveraging CallParrot functionality with Cisco CallManager VoIP networks introduces additional functionality previously unavailable on Cisco VoIP networks while also allowing a single platform to fulfill applications across multiple voice vendor’s solutions”.

Whether recording for liability, training, transaction verification, or as a general business tool to increase revenue, CallParrot provides a complete, cost-effective conversation recording solution for call centers, general business professionals, and back office workers for systems as small as 4 channels or as large as over 3,500 channels – whether residing in the same office, same town, same country, or spanning the globe.

About TelStrat®

TelStrat provides communication solutions for wireline access networks and enterprise telecommunications environments. TelStrat offers the CallParrot™ Business Call Recording portfolio enabling call center quality monitoring and business liability protection and a variety of remote access products sold under the Nortel name. Additionally, the company's innovative Inteleflex™ Broadband Loop Carrier platform enables telecommunications providers serving smaller cities and rural markets to bridge today's circuit-switched networks and emerging packet-based services to deliver converged voice, data, and video communication and entertainment services. Founded in 1993, TelStrat consistently has maintained an unsurpassed commitment to customers and their business needs. The company is headquartered in Plano, Texas. For more information, visit www.telstrat.com.

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